



# Integrated Solutions

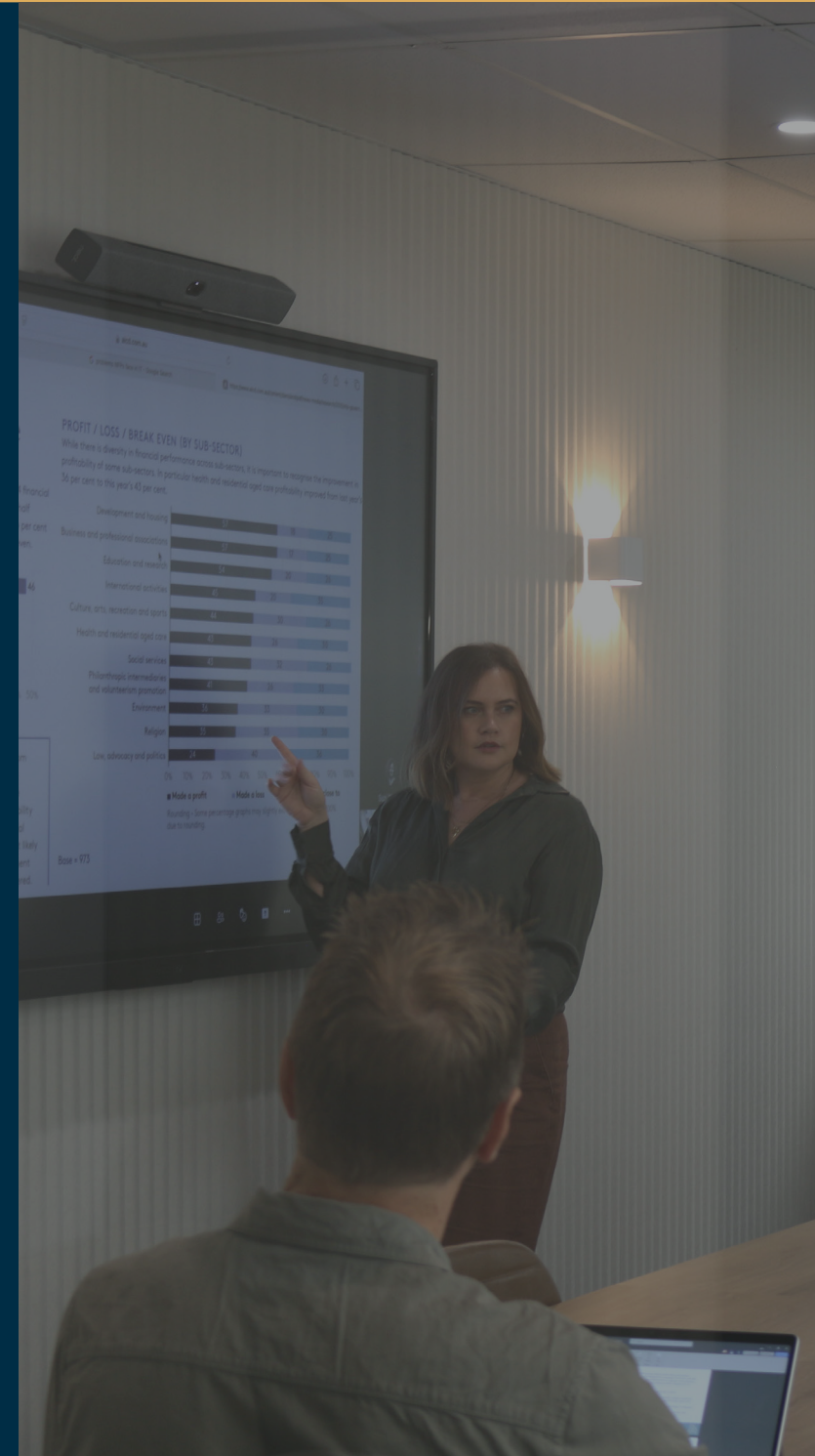
Fifteen years ago, we began with a simple brief: technology should empower people. From a small office in Brisbane's north, our focus was to listen first and deliver solutions that genuinely made work easier.

The digital world has evolved, but one thing has stayed the same. People remain at the center. Our staff, customers, and partners have shaped our journey and built the trust that carries us forward.

Our success has never been about size. It has been about being reliable, responsive, and relevant. Today, we continue to grow, offering consulting, managed services, and modern workplace solutions that support organisations to adapt and thrive.

From day one, our belief has remained constant. When people and technology work together, progress follows.

# Who We Are



# What We Do



Professional  
Services



Infrastructure  
Consulting



Cybersecurity



Management  
Consulting

# Management Consulting

We help organisations align technology with business goals by integrating governance, risk, and compliance into overall strategy. Our approach is guided by trusted industry frameworks such as AICD cybersecurity principles and ISACA IT governance standards.

## **Virtual Chief Information Officer (vCIO)**

Strategic IT leadership that drives business growth.

- Builds long-term IT roadmaps
- Prioritises decisions based on business impact.
- Positions IT as a value and innovation driver.
- Provides clear budgeting and resource visibility.

## **Virtual Chief Information Security Officer (vCISO)**

Security leadership that strengthens resilience.

- Develops proactive cybersecurity strategy.
- Integrates security with risk and compliance.
- Builds security-aware culture.
- Establishes incident response readiness.

Combining vCIO and vCISO aligns technology and security with business strategy, improving governance, confidence, and long-term growth.

# Cybersecurity Consulting

We help organisations strengthen their security posture by developing clear, practical cybersecurity strategies. Our approach ensures your level of protection matches the sensitivity of the information you manage, building confidence in the face of evolving threats.

We focus on actionable security improvements, not just reports or checklists. Our goal is to help you protect data, maintain trust, and stay ahead of risks.

## **We focus on :**

- Strategy Development
- CIS Assessment
- Roadmap Creation
- Benchmarking
- Target State Definition
- IAM Strategy
- GAP Remediation
- DISP Accreditation Support

Cybersecurity is a strategic responsibility. By partnering with ISGQ, you gain practical expertise and a roadmap to build a resilient, security conscious organisation prepared for future challenges.



# Professional Services

We provide end-to-end IT solutions to enhance operations, drive growth, and optimise user experience across the full technology stack.

- **Compute & Storage:** Scalable, resilient infrastructure for business needs.
- **Networking:** Secure, high-performance connectivity.
- **Cybersecurity:** Multi-layered protection ensuring compliance.
- **Applications:** Custom solutions for efficiency and integration.
- **Disaster Recovery:** Robust continuity plans to minimise downtime.
- **End-User Experience:** Intuitive, reliable solutions for productivity.

**“We are delighted to share that our experience with Integrated Solutions has been nothing short of outstanding. Their responsiveness and problem-solving skills have been invaluable...”**

**We wholeheartedly recommend their services to any organisation looking for a top-tier IT partner”**

Karthik Moorthy | Chief Information & Innovation Officer

# Infrastructure Consulting

## **Our Services:**

Our staff augmentation services can offer several key benefits:

- **Expertise On-Demand:** Gain access to highly skilled professionals with specialised knowledge in M365, networking, virtualisation, precisely when you need them.
- **Flexibility:** Adjust your team based on project requirements without the need for long-term commitments or hiring delays.
- **Cost-Effectiveness and Efficiency:** Reduce recruitment, training, and onboarding costs while still benefiting from top-tier talent. We can also provide expertise for short-term needs, such as delivering project work packages.

## **Key Achievements:**

Provided experts across roles such as consultants, solutions architects, and system administrators to seamlessly support and enhance internal teams.

**“In any modern organisation, it is important to know where your strengths lie and where it is better to seek that strength with a partner. That’s where Integrated Solutions comes in.**

**We use ISGQ to increase our capacity for projects, and to provide expertise in specialist areas as needed. Not only do they provide us with quality resources, they are proactive and cost effective. A great combination”**

Sabina Janstrom | Chief Information Officer

# Partnerships





# Case Study:

## Security Operations Centre

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### **Project Overview:**

A national distributor operating across Australia, New Zealand, and South Africa needed a proactive, 24/7 cybersecurity solution to enhance compliance, reduce risk, and improve threat detection. Their previous asset-isolation approach limited response capabilities.

### **Solution:**

Partnering with Arctic Wolf, we implemented a Managed Security Operations Centre solution, including:

- Detection & Response: AI-driven threat monitoring with human intelligence.
- Risk Management: Continuous vulnerability identification and mitigation.
- Security Awareness: Employee training and phishing simulations.
- Incident Response: Threat remediation, including negotiations and insurance coordination.

Leveraging 15 years of infrastructure expertise, we ensured seamless global security with local support.

### **Results:**

The client now meets compliance standards, mitigates risk, and enhances business confidence with early threat detection, proactive management, and a rapid response framework.

# Case Study:

## Modern Office AV Solutions

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### Project Overview:

To enhance collaboration and innovation, we upgraded our meeting spaces with advanced AV solutions. Our previous setup suffered from poor sound quality, limited interactivity, and connectivity issues, making hybrid meetings inefficient.

### Solution:

We implemented cutting-edge AV technology, including:

- CommBox Interactive Displays - High-resolution, real-time collaboration with seamless cloud integration.
- Neat Bar Teams Room Devices - Advanced audio and video for clear, immersive meeting experiences.

### Results:

- Seamless Collaboration - Improved teamwork between in-person and remote participants.
- Enhanced Communication - Crystal-clear audio and video.
- Boosted Productivity - Efficient, uninterrupted meetings.
- Positive Team Feedback - Employees appreciate the ease of use and professionalism.

By investing in scalable, user-friendly AV technology, we've transformed our meeting spaces into dynamic hubs for innovation and efficiency.



The background of the image shows a white shelf with several potted plants. The plants have various green leaves, some broad and some more delicate. The lighting is soft, creating a calm and professional atmosphere. The text is overlaid on this background in a white, sans-serif font.

**“For over 20 years, we have trusted ISGQ for their friendly, professional, and knowledgeable support. They provide responsive support, onsite assistance, strategic IT advice, and regular training. We value their personable service and expertise, always reaching a real human. ISGQ excels in providing a personal touch with dedicated people invested in our success.”**

Liz Ku  
Pilot Partners

# Key Staff Members



**Integrated  
Solutions**

# Get in touch

**Stop by for a coffee.**

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**Let's start a conversation.**

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**Integrated Solutions**